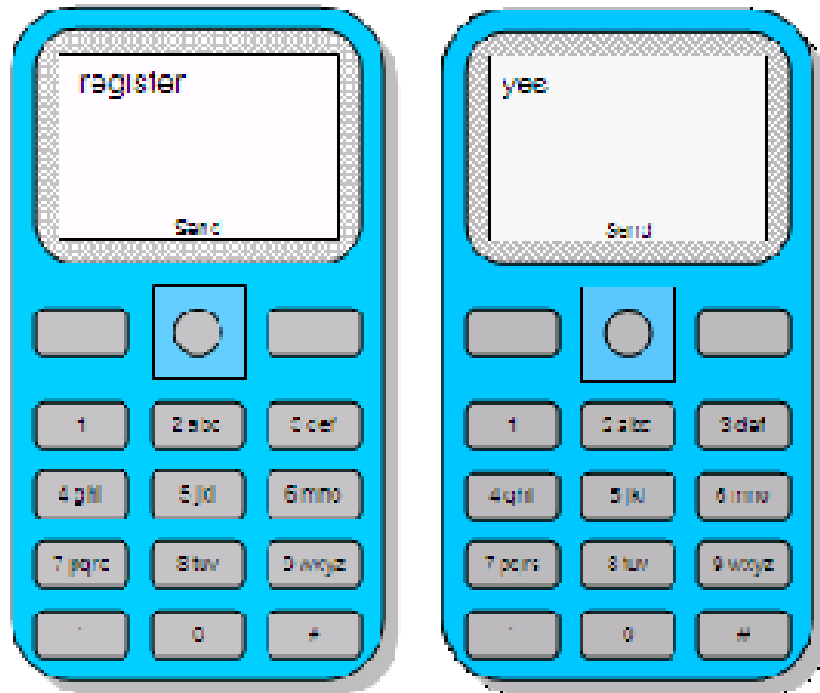


## Registering using SMS



To register using SMS text messages you must:

1. Send the word 'register' in an SMS message to 999
2. You will then receive SMS messages about the service
3. When you have read these SMS messages reply by sending 'yes' in an SMS message to 999
4. You will receive a SMS message telling you that your mobile phone is registered or if there is a problem with your registration

**Register your mobile phone now; don't wait until you need the emergencySMS service.**

## **Welcome to the emergencySMS**

The emergencySMS service lets deaf, hard of hearing and speech-impaired people in the UK send an SMS text message to the UK 999 service where it will be passed to the police, ambulance, fire rescue, or coastguard.

Simply by sending an SMS message to 999 you can call for help and the emergency services will be able to reply to you.

You will need to register your mobile phone before using the emergencySMS service, click on the **Registering your phone** link above for more information.

Click [here](#) to download the emergencySMS leaflet.



**REMEMBER:** This is an emergency service and must only be used in an emergency as below.

### **When...**

- Life is at risk;
- Crime/trouble is happening now;
- Someone is injured or threatened;
- Person committing crime is near;
- There is a fire or people trapped;
- You need an ambulance urgently;
- Someone is in trouble, or missing, at sea,
- Someone is in trouble on the cliffs or on the shoreline